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PTO-1852 (8/99)

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Washington, DC 20231

Inventor(s): Yevgeniy Petrovykh
Title of Invention: Alternative Method for Call Center in an Instant-Messaging Present Protocol Type of Environment

Enclosed is a disclosure of the above-titled invention consisting of 3 sheets of description and (included) sheets of drawings. A check or money order in the amount of 10.00 is enclosed to cover the fee (37 CFR 1.21(c)).

The undersigned, being a named inventor of the disclosed invention, requests that the enclosed papers be accepted under the Disclosure Document Program, and that they be preserved for a period of two years.

<u></u> Signature of Inventor <u>Yevgeniy Petrovykh</u> Typed of printed name <u>6/22/01</u> Date	<u>Unknown</u> Address City, State, Zip
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Sheet 1 of 2

Application Number	NA
Filing Date	08/17/2001
First Named Inventor	Yevgeniy Petro
Group Art Unit	NA
Examiner Name	NA
Attorney Docket Number	P5063

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Application Number	NA
Filing Date	08/17/2001
First Named Inventor	Yevgeniy Petrovykh
Group Art Unit	NA
Examiner Name	NA
Attorney Docket Number	P5063

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Sheet	2	of	2
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Examiner
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Date Considered

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